

Notice of Nondiscrimination

We're Here to Help You

Gillette Children's complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex (including pregnancy, sexual orientation and gender identity). Gillette Children's does not exclude people or treat them differently because of race, color, national origin, age, disability or sex (including pregnancy, sexual orientation and gender identity).

Gillette Children's:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- qualified sign language interpreters
- written information in other formats (large print, audio, accessible electronic formats and other formats)

Provides free language services to people whose primary language is not English, such as:

- qualified interpreters
- information written in other languages

If you need these services, contact Patient Access at 651-290-8707 or 800-719-4040 (toll-free).

If you believe that Gillette Children's has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex (including pregnancy, sexual orientation and gender identity), you can file a grievance with:

Gillette Patient Representative
Internal ZIP 183305
200 University Ave. E., St. Paul, MN 55101
651-578-5218 or 800-719-4040 (toll-free), Fax: 651-229-1778,
Email: qualityrep@gillettechildrens.com.

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, our patient representative is available to help you.

Civil Rights Complaint

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at ocrportal.hhs.gov/ocr/smartscreen/main.jsf, or by mail or email at:

Centralized Case Management Operations
U.S. Department of Health and Human Services
200 Independence Ave. SW
Room 509F, HHH Building
Washington, D.C. 20201
OCRComplaint@hhs.gov

Complaint forms are available at hhs.gov/ocr/complaints/index.html.

English

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Call **651-229-3855**.

Spanish

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **651-229-3855**.

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau **651-229-3855**.

Somali

FIIRO GAAR AH: Haddii aad ku hadasho Soomaali, adeegyada ka caawinta luqadda ayaad adigu lacag la'aan ku heli kartaa. Soo wac **651-229-3855**.

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số **651-229-3855**.

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **651-229-3855**

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **651-229-3855**.

Laotian

ຮຽນ: ຖ້າທ່ານໃຊ້ພາສາລາວ, ທ່ານ ສາມາດໄດ້ຮັບບໍ່ຄ່າ ການດ້ານພາສາລາວໄດ້ພໍ. ໂທ **651-229-3855**.

Amharic

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገለግሉት ተዘጋጅተዋል። ወደ ሚኒተሎው ቁጥር ይደውሉ **651-229-3855**.

Karen

ဟိသျှန်ဟိသး-နမ့်ကတိကညီကိတ်ဆယိယနမန့်ကိတ်ဆတိမတၢလၢတလၢဟိသျှန်လၢဟိသျှန်တမံတၢဟိသျှန်လၢဟိသျှန်က **651-229-3855**.

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **651-229-3855**.

Mog-Khmer, Cambodian

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, ស្រ្តីជំនួយផ្លូវភាសា ដោយមិនគិតលើល គ អាចមានសារបំប្រុងអ្នក។ ថ្ងៃ ទូរស័ព្ទ **651-229-3855**

Abrabic

تدعاسملا تامدخ ناف، تبيبر عل شذحت تنك اذا: **651-229-3855** لئل رف او تبت تيو غللا

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **651-229-3855**.

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. **651-229-3855** 번으로 전화해 주십시오.

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **651-229-3855**.

