

# New Features in the MyGillette Patient Portal

We understand life is busy! That's why we are expanding the features of our online patient portal to provide more self-service options for common appointment needs.



## New portal features allow you to:

- Update patient information
- Request your records (including records not available through the portal)
- Send a message to our scheduling team for appointment-related questions or needs
- Send a message to our financial advocates for billing and insurance questions or needs
- Schedule follow up appointments
- Cancel an appointment

Learn more about our new features, log in or sign up for a MyGillette account!



## Secure Messaging

Secure messaging is a new feature that lets you communicate with our scheduling team or billing team through a secure message center. Messaging works just like email but keeps your private healthcare information safe. Use messaging to ask questions about your upcoming appointments. Use messaging for questions about bills and insurance. You'll be notified when you have new secure messages according to the notification settings you chose within the portal.

## Online Appointment Scheduling

When you schedule an appointment online, our Patient Access team will review the appointment to make sure it meets the requests of your clinical team. We'll also ensure any coordinated needs, such as imaging, are added. If adjustments are needed, our scheduling team will contact you. You will receive appointment confirmation and all standard appointment reminders for visits scheduled online.

Online scheduling is not available for all appointments. If you're not able to find the appointment you need, or have urgent scheduling needs, call us at 651-290-8707.

## Appointments Available for Self-Scheduling:

- Complex Care
- Endocrinology
- Gastroenterology
- Genetics
- Integrative care
- Internal medicine
- Neurology
- Neurosurgery
- Orthopedics
- Orthotic adjustments
- Otolaryngology (Ear, nose and throat)
- Palliative care
- Plastics
- Physical Medicine & Rehabilitation
- Sleep Medicine
- Spine
- Sports Medicine
- Therapeutic Recreation
- Therapy Evaluations (PT, OT, Speech)

## What information can I see in MyGillette?

You can always use your MyGillette portal account to view details of your care, including:

- Upcoming appointments
- Clinical notes
- Test and Lab Results
- Imaging Reports
- Current Medications
- Allergies
- Patient information