

Priority health topics and implementation strategies

Priority health topic	Implementation strategies	Gillette resources	Partnerships
More centralized, consistent, and personal care coordination	<ul style="list-style-type: none"> Implement the Care Management program (including Complex Care Pediatrics Program) to focus on consistent and individualized plans of care The Complex Care Pediatrics Program at Gillette provides the family of a child with medical complexity a home for management, planning, communication, organization and support that works across the teams of sub-specialists and coordinates directly with the child's primary care provider. Implement and further develop the patient portal Reorganize and improve scheduling protocols and processes Continue to schedule longer group appointments where all specialists meet together with the family to develop the treatment plan Continue to implement cross-disciplinary care teams to improve care coordination across providers 	<ul style="list-style-type: none"> Care Management program Patient portal Scheduling protocols and processes 	<ul style="list-style-type: none"> Minnesota Department of Health (MDH), home health and other providers Local social services and community-based organizations
Greater access to appropriate care and treatment in Greater Minnesota	<ul style="list-style-type: none"> Reorganize and improve scheduling protocols and processes Reorganize care teams and locations (sites of service) to improve consistent access for patients in greater Minnesota Increase use of telemedicine to expand breadth of services provided Continue to develop comprehensive care plans that include a detailed overview of the child's medical conditions to share with individuals and professionals involved in the child's life (e.g., caregivers, local providers, schools, community resources) Increase use of webinars to provide training and build relationships with providers in greater Minnesota 	<ul style="list-style-type: none"> Scheduling protocols and processes Existing outreach teams Telemedicine Webinar series 	<ul style="list-style-type: none"> Local community health providers throughout Minnesota
More caregiver support services	<ul style="list-style-type: none"> Curate a list of community resources and update it regularly, particularly in greater Minnesota Actively promote existing caregiver support services at Gillette to families and identify ways to better connect families to these services. Continue to provide families with information about condition-specific resources and supports during consultations with advanced practice nurses Provide training to advanced practice nurses to enhance the consultation process about condition-specific resources and supports 	<ul style="list-style-type: none"> Existing caregiver support services at Gillette, including: <ul style="list-style-type: none"> Child and Family Services which includes social work, therapeutic recreation, and play and music therapy Information about peer-to-peer support resources Adaptive sports and technology fund Facebook resource groups for cerebral palsy and spina bifida 	<ul style="list-style-type: none"> Parent-to-Parent Family Voices United Cerebral Palsy of Minnesota Epilepsy Fdn of MN MN Brain Injury Alliance Hydrocephalus Association Muscular Dystrophy Association Spina Bifida Association Juvenile Rheumatoid Arthritis Midwest Rett Syndrome Association Special Needs Meetups and Support Groups PACER Center SpecialNeeds.com Public schools American Association of Cerebral Palsy and Developmental Medicine